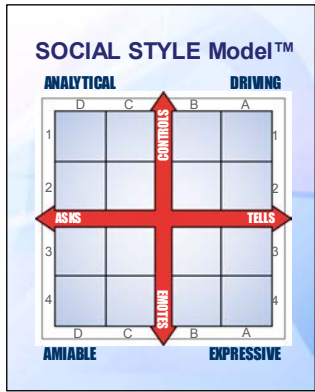


RELATING

LEVERAGING YOUR RELATIONSHIP EFFECTIVENESS

SOCIAL STYLESM



The Best Known Model For Relationship Effectiveness

ONE-DAY WORKSHOP
NOVEMBER 8, 2010
SINGAPORE

Receive feedback and analysis of your SOCIAL STYLESM and Versatility Profiles and an application model to increase your relationship effectiveness.



"Relationship effectiveness is about treating people the way they want to be treated – not the way you want to be treated."

Tan Joo Seet, Area Partner
Center for Leadership Studies (Asia)

CELEBRATING
1985 **25** 2010
YEARS IN ASIA

CENTER FOR LEADERSHIP STUDIES
(ASIA) PTE LTD
www.asia-situational.com
8 Kensington Park Drive #01-02
Singapore 557323
Tel: (65) 6286-5833
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OVERVIEW
SOCIAL STYLESM develops interpersonal skills that lead to higher performance, for both the individual and the organization.
Using TRACOM's popular and proven SOCIAL STYLE ModelTM, it delivers long-term benefits.

DESCRIPTION
This course provides a solid understanding of SOCIAL STYLESM and enhances the participants' overall effectiveness with others. The course incorporates assessment to determine the participant's SOCIAL STYLESM and Versatility – the way they adapt to different types of situations and people.

It is ideal for organizations looking to improve the effectiveness of their people while balancing budget and time commitments. The one-day format allows individuals to explore SOCIAL STYLESM concepts and provides an opportunity for hands-on practice.

It covers all the key concepts of SOCIAL STYLESM and includes video, interactive exercises and facilitated discussion. Participants will undertake a variety of role-playing exercises and application scenarios to see how SOCIAL STYLESM can be applied successfully in their own workplace.

The Participant Guide provides a thorough overview of SOCIAL STYLESM concepts and applications as well as exercises to reinforce the concepts.

SOCIAL STYLESM AND VERSATILITY PROFILES



During the workshop participants will receive feedback and analysis of their SOCIAL STYLESM and

Versatility profiles. They will also receive the SOCIAL STYLE ModelTM application guide cards for improving interpersonal effectiveness.

Four Steps for Earning Endorsement

1. *Know Yourself* – by recognizing the impact of your actions.
2. *Control Yourself* – By showing tolerance for other's Styles and managing your own reactions to other's style.
3. *Know Others* – by observing others more objectively.
4. *Do Something for Others* – by learning varied responses for creating more productive relationships.

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ONE-DAY OUTLINE

- **Introduction**
 - The Success Model
 - Observing Behavioral Differences
 - Observing And Describing
- **Dimensions Of Behavior**
 - Behaviors And Personality
 - Under-The-Bracket Model
 - Assertiveness Dimension
 - Identifying Assertiveness
 - Responsiveness Dimension
 - Identifying Responsiveness
- **The SOCIAL STYLE ModelTM**
 - The Four SOCIAL STYLESM Positions
 - Identifying SOCIAL STYLESM
 - Major Theme Of Each Style
 - Key Characteristics Of Each Style
- **Your SOCIAL STYLESM Profile**
 - Understanding Your SOCIAL STYLE Profile
- **Tension Management**
 - Behavior Differences
 - Tension Productivity Model
 - Pattern Of Behavior
 - Backup Behavior
 - Toxic Relationships
- **Versatility And Social Endorsement**
 - Earning Versatility
 - Four Sources Of Social Endorsement
- **Your Versatility Profile**
 - Understanding Your Versatility Profile
- **Earning Endorsement**
 - Steps For Earning Endorsement
 - Observing Attempts To Earn Endorsement
 - Expert Panel
 - Rules For Observing Style
- **Your Proaction Plan**
 - Application Planning

PARTICIPANT MATERIALS

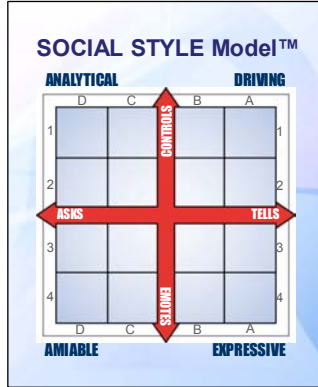


- Each participant will receive
- Participant Workbook
 - SOCIAL STYLESM: Do Unto Others...Accepts/Rejects Guide Card
 - SOCIAL STYLESM: Skill Guide Card
 - Self-Perception SOCIAL STYLESM And Versatility Questionnaires And Profiles
 - Self-Perception Guide
 - Certificate of Accomplishment

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RELATIONSHIP
EFFECTIVENESS**

SOCIAL STYLESM



**The Best
Known Model
For Relationship
Effectiveness**



**WORKSHOP
LEADER:
TAN JOO SEET**

Tan Joo Seet offers training and consulting in leadership, relationship, coaching and selling – helping clients to leverage human performance and enhance overall organizational performance. He brings with him over 30 years of business, management and consulting experience; and has worked in 26 countries in Asia-Pacific, Europe and North America.

During his 20 over years in training and consulting he has worked with more than 400 clients. He is a frequent speaker at professional and business conferences, and writes regularly. Over 30 of his articles have been published. He was featured in the television program *Money Matters*, and co-hosted the radio series *Working Matters*.

After completing his tertiary education in engineering, Joo Seet did the Master of Management, the Graduate Diploma in Personnel Management, and the Advanced Diploma in International Marketing. He is a Certified Business Planning Consultant and a Chartered Marketer.

Joo Seet is the Founder and Area Partner & Managing Director (Asia) of the Center for Leadership Studies with offices in Singapore, Malaysia and Hong Kong. He is also the Founder and Director of Human Edge Consulting Group and Performance Learning. Since 1987, he has been working with Dr Paul Hersey and the Center for Leadership Studies.

In addition to his training and consulting experience, he has held regional management positions in human resources, sales and marketing, business development and general management.

ADMINISTRATIVE DETAILS

Date : November 8, 2010
Time : 9.00 am – 5.00 pm
Fee : S\$780 per participant
Early Bird : Register and pay three weeks before the workshop
 – S\$700 per participant
 – S\$620 per participant for three or more participants

Venue : Orchard Hotel
 442 Orchard Road
 Singapore 238879

Closing Date: Two weeks before workshop
Registration and Payment:
 Registrations may be made by email, online or fax. All cheques should be crossed and made payable to Center for Leadership Studies (Asia) Pte Ltd.

Refund of Fees:
 Full refund of course fee will be given if written notice of withdrawal is received not less than three weeks before commencement of the workshop. If no such written notice is received, the full course fee will remain payable.

Cancellation/Postponement:
 Center for Leadership Studies (Asia) Pte Ltd reserves the right to cancel or postpone the workshop due to any unforeseen circumstances.

IN-COMPANY WORKSHOP

Contact us for information.



**CENTER FOR
LEADERSHIP
STUDIES**

The Center was established in the mid 1960's by Dr Paul Hersey. Dr Hersey's pivotal research around influence and behavior led to the development of the Situational Leadership® Model. Over the last four decades, this model has become the basis of the most prevalent leadership system in the world.

Thousands of top organizations use Situational Leadership® training programs to enhance performance and develop positive work environments. Well over 14 million people around the world have experienced Situational Leadership® training with the Center. The skills they learn help them grow more successful as managers, supervisors, coaches, team leaders and individual contributors.

These same concepts are also effectively applied to selling, customer service, parenting, and wherever influence skills make a difference. The Center offers a variety of products and services that range from self and peer assessments and 360° feedback to training programs.

In Asia, we partner with the TRACOM Group to offer Social StyleSM training. For nearly 50 years they have been helping organizations improve their business performance by providing interpersonal and leadership tools. TRACOM's Social Style Model™ is recognized as an effective way to build interpersonal skills. It is the most rigorously tested and practical approach for identifying and building interpersonal skills in business settings.

REGISTRATION

Mr/Mrs/Ms/Mdm/Dr

Job Title

Company

Address

Tel

Fax

Email

Enclosed is the cheque #

for S\$ made payable to

Center for Leadership Studies (Asia)

Pte Ltd

Contact person if different from participant:

Mr/Mrs/Ms/Mdm/Dr

Job Title

Tel

Fax

Email

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